

Equilibrium Massage and Bodywork by Jenny

NO SHOW/CANCELLATION POLICY

Cancellations/NO SHOW

I understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel/reschedule an appointment, you may be preventing another client from getting a much needed treatment. Conversely, the situation may arise where another client fails to cancel and I am unable to schedule you for a treatment, due to a seemingly full appointment book.

24 hour notice is required for cancellations. If I get late notice or a “no show”, I will not charge you, however, **I may not allow future bookings or may only reschedule you with a mandatory prepayment.**

By signing below, you understand the policy above.

Print Name

Signature

Date